

→ August 28th 2019

S.NO Month/Year

1 July 15th 2019

The source student complained that the allowance left was not enough as most of them stay in the hostel and they must have lunch.

Action Taken

The class teacher, a lot of hostel to lunch the students were staying and the principal personally supervised the lunch. A list of lunch in the student has been made by 12.30 PM.

Remarks

performed
Reviewed

2 August 28th 2019

Student requested for permission to have a freedom day.

Action Taken
Permission Granted

3 Sept 27th 2019

Students complained that SBI, Vidyanagar Branch was not collecting Exam Fee for End Semester Exam Nov 19 due to shortage of staff.

Action Taken
Resolved

4 December 4th 2019

The long pending grievance of teaching staff and students of not having proper washroom in campus for men and women was finally resolved.

Despite several talks with Branch Manager, she refused to facilitate the collection of Rs 1200+ students. The staff council was called and it was resolved that teacher's salary of Rs 1200 will collect the fee and deposit with a free and when the office deposited approximately Rs 15 lakhs collected from students, thus ensuring the students to pay the fee without any problem.

The plumbing work from the road leading to the main drain pipe was left undone by contractor due insufficient fund. It was resolved in CDE meeting to use CDE funds to the tune of Rs 3 lakhs (12,15,000/-) and complete the plumbing and digging and masonry to main sewerhole so that the washrooms in the road building become functional.

Action Taken
Resolved

Principal

10/11/18
 → August 16th 2018 → 500 15th 2018 → 11th 2019
 → September 20th 2018

→ March 12th 2019

→ 10th 2019

S NO Month/year

Deficiency

Action Taken

Remarks

1 August 16th 2018

Received several complaints on lack of proper drinking water facility and clean washrooms on campus

The Principal instructed the staff to ensure that drinking water is available every day and the scavenger to clean the washroom daily

Action taken

2. September 15th 2018

→ Lack of proper library facility
 → Students complained that they could not understand the following Subjects Computer Science, Management Economics and Chemistry
 → BZL Shodak requested for more of classroom teaching and reduce the lecture 8 PPTs

→ The Principal looked into and instructed the Principal assured that it will be given top priority
 → The respective teacher of the subject were counseled to ensure that the students understand their teaching on the respective subjects

In Progress

Action taken

3 October 22nd 2018

→ Students requested for introduction of NCC in the college and conduct sports and games regularly on the campus

→ Proposed visit to NCC Directorate
 → Physical Director was instructed to conduct sports and games

In Progress

4 November 15th 2018

No complaint

5 January 21st 2019

→ Requested for introduction of NCC
 → Games and sports to be conducted throughout the year to prepare them for sportsman

The college has started preparing to establish NCC in the college campus (NCC Directorate)

In Progress

Action taken

6 February 15th 2019

→ Students requested for a canteen facility
 → Students complained that they cannot understand Economics

The Principal assured that canteen facility will be provided in the second block of the college of the college's building
 The Economics faculty was asked to conduct classes regularly

In Progress

7 March 15th 2019

→ Students complained about the blackboard
 → Received blackboard

The Principal assured that blackboard will be provided in the second block of the college of the college's building
 The Economics faculty was asked to conduct classes regularly

In Progress

8 April 30th 2019

→ Received blackboard
 → Received blackboard

The Principal assured that blackboard will be provided in the second block of the college of the college's building
 The Economics faculty was asked to conduct classes regularly

In Progress

Principal

VAREKANANDA GOVT. DEGREE COLLEGE
 VAREKANANDA, Hyderabad-44.

2017 - 18

42
Date

Grievance

Action Taken

September
2017

Received a complaint on lack of drinking water in the college.

Informed the issue to the principal and solved the problem.

October
2017

Received a request letter from students about playground.

As Already submitted the request for the construction of the building permission was given to begin construct the new building along with playground.

December
2017

Received a complaint that computers are not working properly.

The issue was placed in front of the principal and solved the problem by appointing an outsourcing agency to look and maintain the computers.

A. S. J.
Principal

VIVEKANANDA GOVT. DEGREE COLLEGE
Vidyanagar, Hyderabad-44.

2017-18

January 2018 Received a complaint on lack of proper library facility.

Steps were taken to maintain library.

February 2018 Received a complaint for lack of benches and infrastructure facilities and lack of drinking water facility.

Informed the same to the principal about the issue and the principal assured that to arrange the needy.


PRINCIPAL
VIVEKANANDA GOVT. DEGREE COLLEGE
Vidyanagar, Hyderabad-44.

68th

2016-2017

Date	Grievance	Action Taken
August 2016	A Complaint received from students on insufficient benches for students	Inf. the w.e.c co-ordinator informed the issue to the principal and told to take necessary steps as it is the basic need of the college
September 2016	Received a complaint on lack of power supply, fans, lights in the class rooms	Made arrangements in the class rooms like one tube light and one fan per one room by the principal
November 2016	Received complaints on lack of class rooms in the college	Informing to the principal about the insufficient classrooms
January 2017	Received a complaint on lack of washrooms for boys and girls	Informing the issue to the principal

[Signature]
PRINCIPAL

VIVEKANANDA GOVT. DEGREE COLLEGE

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40

2015-2016

Date	Grievance	Action taken	Remarks
September 2015	Received complaint on insufficient teaching staff	Informing the same to the principal of the college about issue. The principal assured that to arrange the need	
November 2015	Received complaint on lack of classrooms	Submitted the information to the information & principal also submitted the problem in DCPRC collectors meetings	
December 2015	Received complaint on lack of drinking water facility	The issue was put in front of the principal and made possible for drinking facilities to the children	
January 2016	Students complaint about washrooms	This problem was also kept in the agenda of collectors meeting	



PRINCIPAL

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